



composure photo & video

Photography FAQ

How much experience do you have as Photographer? I have 8 years of professional experience using Canon EOS Digital and film cameras. I am currently using the Canon EOS Mark II 1D and the Canon EOS 40D.

Do you shoot the events yourself? Yes, along with 2 assistants, when needed, who film for me. The photographs in our galleries are an example of my work as well as some of our assistant photographers.

Do you use a flash? Yes*, I use studio quality Flash heads from Canon and Radio Popper Radio accessories. *Flash is only available in churches that allow Flash during the ceremony

Do you bring back up equipment with you? I carry (3) cameras with me at all times. If there is an equipment failure, a back-up camera is available.

Do you visit the ceremony and reception sites before the wedding? Events held within the Fresno County area are visited prior to the event.

How soon are the photographs available for viewing? I strive to have the website available for viewing within 10 business days. The proof book (if purchased) will be available within 15 business days. (Quantity of photographs varies by package)

What do the packages include? At a minimum a client receives the professional Photography services of an assistant or myself for 4 hours and website for viewing within 10 business days. Please review our packages page for all that is included in the individual photography packages.

What is your payment policy? I require a 33% reservation fee the day the date is booked. The 2nd 1/3 is due 30 days prior to the event and the final 1/3 due 1 week prior to the event.

What is your cancellation policy? All initial payments are non-refundable.

Do you offer a money back guarantee? Failure to provide any photographs for viewing within 1 months time would require a refund of 25% of the total package cost. Content is subjective and no money back guarantee can be made, our apologies.

Do you allow other Photographers or Videographers at the event? No other Photographers or Videographers, professional or amateur, will be allowed to film or photograph during posed shots or during interviews at the reception.

Who keeps the negatives? Because I shoot digitally in almost all cases I keep control over the original high-resolution files. By agreeing to the terms and conditions of the contract, clients give Composure Photo & Videography copyright control over all images. These images can also be used at our discretion for tasteful advertising including by not limited to websites, brochures and displayed photographs.

Composure Photo & Video-1523 Celeste Clovis,CA-324.7469- www.composurephoto.com

VIDEOGRAPHY FAQ

How much experience do you have as Videographer? I have 8 years of professional experience using Canon MINIDV cameras. Do you film the events yourself? Yes, with up to two assistants. The footage available on our demo is a sample of all of our work.

Do you have a wireless microphone? Yes, I use an Audio Technica wireless microphone with the Canon XHA1, High Definition Camera. Do you bring back up equipment with you? I carry (2) cameras with me at all times. If there is an equipment failure, a back-up camera is available. If your event is using both cameras, a partial refund would be made for the single camera angle used. (This has never occurred)

Do you visit the ceremony and reception sites before the wedding? Events held within the Fresno County area are visited prior to the event.

Do you edit the tape after the event. This is done at clients request and purchase. All videography packages do include edited footage. Raw footage is available for purchase at an additional charge. My goal is to have all edited DVD's available for pick-up within 10 business days. This is very different from other local vendors who can take as long as a year to complete a 90 minute DVD.

What do the packages include? At a minimum a client receives the professional videography services of myself or an assistant for purchased hours, a fully edited DVD with titles and a menu with background music. Please refer to the Packages link for further details.

What is your payment policy? I require 33% for a reservation fee when the date is booked. I require the remaining 1/3 one month prior to the event and the final 1/3 1 week prior to the event. I accept cash and check . What is your cancellation policy? All initial payments are non-refundable. Content is subjective and no money back guarantee can be made, our apologies.

Can additional DVD's or VHS copies be purchased? Yes, we strongly suggest purchasing additional copies of the DVD with a photo montage of wedding photographs as gifts for Parents, wedding party members and guests who could not attend.

Do you allow other Photographers or Videographers at the event? No other Videographers, professional or amateur, will be allowed to film or photograph during posed shots or during interviews at the reception.

Do you use a light while filming at night? We try to be as unobtrusive as possible, however at times it will be necessary to use a video light to illuminate the situation enough for the camera to capture it on tape. When using candles for ambient light an on-camera light can illuminate about 8' away. Composure Photo & Video cannot be responsible for low-lit or dark scenes on the video due to a complete lack of ambient light.

All information valid as of September 2010